

# MSOM Lunch and Learn Webinar Series



**Thursday, February 9th, 12pm CST:**

***You are a Homeland Security Manager Whether You Know it or Not***

*Presented by: Rich Ham*

Nearly every operations manager is required to comply with homeland security laws and regulations. Supply chain, personnel clearances, hiring practices, export controls and travel requirements have all changed dramatically since September 11th. Any manager shipping goods, hiring personnel, evaluating global competition and expansion, or developing technology must comply with various laws and find innovative ways to optimize the production of goods and services. While several larger companies hire compliance officers to help guide managers, many small or medium companies depend on local leadership to comply with the law. Non-Compliance can lead to hundreds of thousands of dollars in fines and even compromise the security of the United States. The first step is to understand what is required and then learn strategies to meet the challenge.

**SPACE IS LIMITED, SO REGISTER TO ATTEND THIS WEBINAR ONLINE AT:**

**<https://operations-management.uark.edu/webinar-series.php>**

Dr. Ham retired from the United States Air Force where he held several assignments, including the Commander of the Air Force Airfield, Airspace and Air Traffic Control Schools. After retiring from the Air Force, Dr. Ham helped stand of the enforcement division of the Transportation Security Administration after September 11th, 2001. He served in many roles including the General Manager of Compliance and Enforcement in Washington, D.C. In this role, he established the K9 explosive detection program for passengers and played a vital role in the mitigation of several threats and was pivotal in new policies to mitigate explosive threats. Dr. Ham set policy for 2100 inspectors and established the TSA Surface Training Academy. While in this position, Dr. Ham established policy to train Senior Executive Service leaders, inspectors, Federal Security Directors, Federal Air Marshals, international students, and other TSA personnel in mass transit safety, operations, equipment and technology, and other modal-specific security strategies and data-driven processes. He also developed, delivered, and approved curriculum for



web-based, online, video, virtual and traditional classroom modalities for security, operations and leadership courses. Additionally, Dr. Ham was a key contributor to several studies on security gaps and staffing models. . After leaving headquarters, Dr. Ham also served as Assistant Federal Security Director at Dallas Fort Worth International Airport. Dr. Ham managed the entire TSA compliance and enforcement program, including operational K9 units, at the agency's fourth busiest airport. In this capacity, Dr. Ham also oversaw the merger of American and US Airways, forming the largest air carrier in the world. He

retired from the Department of Homeland Security to return to Arkansas. He currently serves as the associate director of the largest graduate program at the University of Arkansas. He is a recognized practitioner, teaching graduate courses on homeland security, unmanned aircraft systems (UAS), leadership, global competition, aviation Security Management Systems (SeMS), automation tools, enforcement theory and transportation security. His research interests are in the areas of global supply chain, Security Management Systems (SeMS), compliance theory, risk management, project management and security optimization models. Dr. Ham recently developed the first UAS system for the University of Arkansas, providing students the skills to perform much-needed industry functions and research. Dr. Ham hold an Ed.D. from the University of Arkansas-Little Rock, an MAS from Embry-Riddle Aeronautical University, a B.S from Park University and an Executive Security Certificate from Tel Aviv University.